Summaries of Update Procedures 更新程序摘要

- 1. Download update program and request password from CSA website 請於 CSA 網頁下載更新程式及索取用以執行該更新程式的密碼。
- Run "csaexpupdate.exe" at a designated computer 於指定電腦執行 "csaexpupdate.exe"。
 - a) update CSA program 更新 CSA 程式
 - b) update CSA database 更新 CSA 數據庫

A. Download Update Program 下載更新程式

- Visit our website <u>http://www.csa.hk/</u> to download CSA Expert update program and request password for execution.
 請於本公司網頁 http://www.csa.hk/下載更新程式及索取用以執行該更新程式的密碼。
- 2. Save the update file "csaexpupdate.exe" to a temporary location (e.g. "C:\TEMP") 把下載的更新程式 "csaexpupdate.exe" 暫存於一個資料夾內(例如 "C:\TEMP")。

B. Execute Update Program

執行更新程式

 On the Welcome screen, click [Next >] 在歡迎畫面上點擊 [Next >]



2. Enter your password

輸入密碼

CSA Expert 6.4.0 Frequent Update	-		\times
Password			
This Update Program is password protected.		Č	910
Please request the password from our website:			
http://www.plsoft.com/csa-expert-update			
Password:			
•••••			
Back	Nevt	Cano	əl
Dack	WEXT	Cano	

3. Enter or browse the location of CSA Expert (e.g. "F:\PNL"), then click [Next >] to continue. 輸入或瀏覽 CSA Expert 的位置(例如: "F:\PNL"), 然後點擊 [Next >] 繼續。

CSA Expert 6.4.0 Frequent Update	_		×
P & L Associates Program Directory Where should CSA Expert Update be stored?		(S A
This Update will update CSA Expert to the following director	ory.		
To continue, click Next.			
To update to a different directory, dick Browse to select.			
(eg. F:\PNL)			
F:\PNL		Browse	
Back Ne	ext	Ca	ncel

4. Ensure the program path is correct, then click [Install] to start the update program. 確定 CSA Expert 的位置後,點擊[Install]啟動更新程式。



5. The program update procedure may take a few minutes. 更新程序或需時數分鐘。

CSA Expert 6.4.0 Frequent Update	_		×
Updating Please wait while CSA Expert Update is installing to your computer.		2	8A
]
		Can	cel

- 6. After the program is updated, click [Next] to continue the following two proceeds: 程式檔案更新後,點擊 [Next] 以繼續下面兩個程序:
 - Install SQL Native Client # 安裝 SQL Server Native Client 驅動程式
 - Run CSAExpMan.EXE: Update Database 開始數據庫的更新

Note 註 :

1st checkbox is checked automatically if your SQL Native Client driver needs to be updated. If it is unchecked, ignore (8) & (9).

#如果你的驅動程式需要更新第一格會自動勾選。如不勾選,不需理會。

If it needs to be installed, go to Appendix A for further information. 如需安掛 ,請參考下附錄 A $_{\circ}$

🕃 CSA Expert 5.0.0 Frequent (Jpdate — 🗆 🗙
	Completing the CSA Expert Update Wizard
	Update has finished installing the CSA Expert to your computer.
	Click Completed to continue.
	Install SQL Native Client
	Run CSAExpMan.EXE: Update Database
Freedore Concert	
CSA Expert	
	Next

7. The update process will continue on updating the database. It may take severa minutes if you have a large database.

更新過程將繼續更新數據庫。如果你的數據庫較大,或會花較多時間。





8. When the update of database is completed, click [OK] to exit. 完成數據庫更新後,按[OK] 離開。



Appendix A:SQL Native Client Driver附錄 A:SQL Native Client 驅動程式

1. If your SQL Native Client drive is not updated, the 1st box is checked automatically to install it. 如果你的 SQL Native Client 驅動程式需要更新,第一格會自動勾選以進行安裝。

😨 CSA Expert 4.1.0 Frequent l	Jpdate	—		×
	Completing the CSA E Update Wizard	xpert		
	Update has finished installing the CSA f computer. Click Completed to continue.	Expert to y	our	
	☑ Install SQL Native Client ☑ Run CSAExpMan.EXE: Update Dat	abase		
CSA Expert				
	Ne	ext		

2. Windows 7 and 10 may pop up the following message, click [Yes] to confirm the installation. 視窗 7 及視窗 10 會彈出以下的訊息,點擊 [Yes]以確定安裝。

😵 User Account Control	User Account Control X
Do you want to allow the following program to install software on this computer?	Do you want to allow this app from an unknown publisher to make changes to your device?
Program name: SQL Server 2008 R2 Verified publisher: Microsoft Corporation File origin: Hard drive on this computer Show details Yes Change when these notifications appear	SetupDriver.exe Publisher: Unknown File origin: Network drive Show more details Yes No
Message in Windows 7	Message in Windows 10

視窗7的訊息

essage in Windows 1 視窗 10 的訊息

SQL Server Native Client driver will be installed.
 將會安裝 SQL Server Native Client 驅動程式。



- 4. If you get an error message as shown below, CSA encounters a problem in accessing the database in SQL Server. Please try the following to solve it: 如果你出現下面的錯誤訊息,表示 CSA 在存取資料庫時發生問題。請嘗試下列方法解決:
 - a) click [OK] once or twice to re-connect to the SQL Server 單擊[OK]一兩次,重試連線 SQL Server
 - b) if (1) fails, run the update program again with Administrator's right 如果(1)不成功,以系統管理員身份重新執行更新程式
 - c) if still fails, contact us or your I.T. specialist for assistance 如果仍然不成功,請聯絡我們或你們的科技資訊專員



Appendix B:Problem solving at Workstation附錄 B:解決 CSA 工作站上的問題

When CSA user run CSA after it is updated to version 3.5.2 or later, CSA will install a new database driver, SQL Server Native Client, to each user's computer. If CSA fails to do so, the user will get the following message when he / she logs into CSA.

當 CSA 更新到 3.5.7 版本之後, CSA 會在執行時安裝新的數據庫驅動程式到該工作站上。當 CSA 安裝失敗時,用戶在登入 CSA 時會收到以下訊息。



SA pops up error message if SQL Server Client Driver is not installe 如果沒有安裝 SQL Server Client Driver, CSA 會彈出錯誤信息

Solution 解決方案 1:

Run CSA Expert as Administrator 使用管理員執行 CSA Expert

Run CSA using administrator's right when you first login CSA after it is updated to version 3.6.3. Right-click the CSA desktop icon, select "Run as Administrator". 當 CSA 更新到 3.6.3 版本之後,首次登入時以管理員權限執行 CSA。在桌面上的 CSA 圖示右擊,選擇 '以系統管理員身分執行'。



Solution 解決方案 2:

Install CSA Native Client driver manually 手動安裝 CSA Native Client driver

(1) If you cannot run as Administrator, please ask your I.T. administrator to install the driver manually for you. 如果你無法以管理員身份執行 CSA,請你公司的資訊科技管理員替你手動安裝此驅動程式。

Suppose CSA is installed at F:\ drive. At each CSA user's computer, run "F:\PNL\CSAExp\SetupDriver.exe" to install the driver.

假設 CSA 的位置是 F:\。於每一台 CSA 用戶的電腦上,執行 "F:\PNL\CSAExp\ SetupDriver.exe" 以安裝驅動程式。



Message in Windows 7 視窗 7 的訊息

Message in Windows 10 視窗 10 的訊息

(2) Click [Next >] on the welcome screen. 在歡迎畫面上點擊 [Next >]。



(3) Click [Install] to start.

點擊 [Install]開始安裝。

🕃 Setup Driver 1.0	—		×
Ready to Install Setup is now ready to install SQL Server Native Client driver on y	our compute		B
Click Install to continue with the installation.			
< Back	Install 🔀	Cancel	

(4) Click [Completed] to exit. 完成安裝後,點擊[Completed] 離開。

